## **BCFIRB's 6 HIGHER-LEVEL PRINCIPLES - DEFINITIONS AND GUIDANCE**

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## Introduction

This guidance document is provided at the request of boards and commissions to assist them in interpreting and implementing principles-based regulations within their respective mandates (the legislative and policy framework). The following 6 Higher-level Principles are a foundation of the BCFIRB Accountability Framework and reflected in BCFIRB's upcoming Strategic Plan 2011-2014.

Each principle is defined and interpretive guidance provided. However, the guidance is illustrative only and not to be construed as directive. The principles should instead be considered as a group where one principle reinforces another rather than taken in isolation.



Principle	Definition	Guidance
INCLUSIVE	Ensure that appropriate interests, including the public interest, are considered.	<ul> <li>Interests to be considered may include:         <ul> <li>Stakeholders or other potentially-affected parties to a decision;</li> <li>Organizations that may represent all or portions of the public interest; and,</li> <li>Experts or other practitioners.</li> </ul> </li> <li>The sensitivity and profile of the issue will be a factor to be taken into account in determining how best to obtain appropriate input for consideration.</li> </ul>
TRANSPARENT	Ensure that processes, practices, procedures & reporting on exercise of mandate are open, accessible and fully informed.	<ul> <li>BCFIRB and boards as public bodies are subject to the BC Freedom of Information and Protection of Privacy Act (FOIPPA).</li> <li>Policies and procedures should exist on both privacy protection and information accessibility.</li> <li>Government's July 2011 Open Information and Open Data Policy is mandatory for BCFIRB. The boards, as agencies authorized by government regulation, should be take intent of policy into consideration.</li> <li>The following should be made broadly accessible, in plain language and publically available in a timely fashion:         <ul> <li>Determinations, orders &amp; decisions with reasons;</li> <li>Practices &amp; processes including appeal processes, program information, &amp; application forms; and,</li> <li>Reporting - including defined objectives, objective rationale, and performance measures.</li> </ul> </li> </ul>
FAIR	Ensure procedural fairness in processes and decisionmaking.	<ul> <li>Policies and procedures should be in place and guided by the <u>Ombudsperson Fairness Checklist</u>.</li> </ul>
EFFECTIVE	A clearly defined outcome with appropriate processes and measures.	<ul> <li>Doing the right things (strategic outcome) and doing things right (process).</li> <li>An ordinary way to distinguish among effectiveness, efficacy, and efficiency:         <ul> <li>effectiveness: doing "right" things, i.e. setting right targets to achieve</li> </ul> </li> </ul>

	<ul> <li>an overall goal (the effect)</li> <li>efficacy: getting things done, i.e. meeting targets</li> <li>efficiency: doing things in the most economical way (good input to output ratio)</li> <li>(From Wikipedia <a href="http://en.wikipedia.org/wiki/Effectiveness">http://en.wikipedia.org/wiki/Effectiveness</a>)</li> </ul>
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ar ar ef ta	Identify key opportunities and systemic challenges, and plan for actions to effectively manage risks and take advantage of future opportunities.	<ul> <li>Consistent evaluation of both short and long-term risks/ opportunities of both large picture items and daily operations.</li> <li>Severity of risk, likelihood of occurrence, how much ability to control or mitigate.</li> <li>Level of opportunity, benefits, likelihood of occurrence, how much ability to direct.</li> </ul>
		<ul> <li>There are external considerations of social, economic, and environmental factors affecting risk and opportunities.</li> <li>Strategic planning process and actions toward strategic outcomes help an organization do a better job - to focus its energy, to ensure that members of the organization are working toward the same goals, to assess and adjust the organization's direction in response to a changing environment. (Adapted from Bryson's Strategic Planning in Public and Non-profit Organizations)</li> </ul>

ACCOUNTABLE	Maintain legitimacy and integrity through understanding and	•	Policies and procedures should be in place and follow the <u>guidance</u> for external compliance and accountability set out by the Auditor General of BC.
	discharging responsibilities and reporting performance.	•	Decisions & actions are framed by the <i>NPMA</i> , <i>NPMA</i> Regulations, each board's scheme and other relevant legislation.
		•	Define accountabilities broadly: include statutory authority as a regulator and immediate producer and processor interests but recognize larger public interest and policy.
		•	Report in timely fashion and publicly on discharge of responsibilities and on performance against previously established performance targets.